Electronic Acknowledgement Receipt				
EFS ID:	2043065			
Application Number:	10665586			
International Application Number:				
Confirmation Number:	6439			
Title of Invention:	Using ghost agents in an environment supported by customer service providers			
First Named Inventor/Applicant Name:	Thomas E. Creamer			
Customer Number:	40987			
Filer:	Richard A. Hinson/Sarah Scott			
Filer Authorized By:	Richard A. Hinson			
Attorney Docket Number:	BOC9-2003-0029 (398)			
Receipt Date:	02-AUG-2007			
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Time Stamp:	18:37:34			
Application Type:	Utility under 35 USC 111(a)			

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Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		6169-398_ROA_08022007.p df	1796888	yes	18
			31155e9168doo47a97f9f5beedb2fe1a5 871916a		

	Multipart Description/PDF files in .zip description			
	Document Description	Start	End	
	Amendment - After Non-Final Rejection	1	1	
	Claims	2	12	
	Applicant Arguments/Remarks Made in an Amendment	13	18	
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New Applications Under 35 U.S.C. 111

Information:

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.